

July 2020

I-CAR® Gold Class™ repairer designation is awarded to businesses which have distinguished themselves by achieving a high level of training in collision repair. These businesses must re-qualify for the designation annually. I-CAR Australia is not responsible for the conduct or the quality of repairs of any business or their employees that may have earned or displays the I-CAR® Gold Class™ logo.

For a repair facility to be eligible for the Gold Class program, it must disclose all employees and accurately define their job roles. To earn and maintain the Gold Class recognition, businesses must hold a current membership with I-CAR Australia. Businesses are required to achieve and maintain a high level of role-specific training across each of the major collision repair roles. A repair facility must identify a technician in each of these roles who has achieved Platinum Individual recognition, earned through I-CAR and its Industry Training Alliance partners. All other employees directly involved in the repair of vehicles must complete four training points. Apprentices, trainees, detailers, mechanics, parts controllers and administration staff are excluded.

In order to maintain Gold Class status, all eligible staff must complete two training points per annum in areas specific to their role.

If a designated Platinum Individual leaves the business, Gold Class accreditation remains in place as long as the new role designate continues to train and accrues the minimum annual points.